



Amndt
#8/A
PATENT 3/18/03
B. Ross

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE
Case No. 13253US01

In the Application of:)
MICHAEL H. D'AMICO et al.)
Serial No.: 09/982,244)
Filed: October 17, 2001)
For: GAMING SYSTEM CUSTOMER)
SERVICE TECHNIQUES)
Examiner: Julie K. Brockett)
Group Art Unit: 3713)
Confirmation No.: 7628)

CERTIFICATE OF MAILING

I hereby certify that this correspondence and all correspondence referenced herein are being deposited with the United States Postal Service as first class mail in an envelope addressed to the Asst. Commissioner for Patents, Washington, D.C. 20231 on March 4, 2003.

By: Ronald E. Larson
Ronald E. Larson
Reg. No. 24,478

AMENDMENT A

Assistant Commissioner for Patents
Washington, DC 20231

Dear Sir:

In response to the Office Action dated December 5, 2002, kindly amend the above-identified application as follows:

In the Specification:

Kindly delete paragraphs 7 and 10 of the Summary of the Invention relating to cancelled claims 49-63. Kindly delete paragraphs 5-6 and 8-9 of the Summary of the Invention and replace them with the following paragraphs:

A1
[0005] One form of the invention is useful in a gaming system comprising a memory, a service station and at least a first gaming location. In such an environment, communication with the service station and the first gaming location is

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AMENDMENT TRANSMITTAL LETTER (Large Entity)

Applicant(s): Michael H. D'Amico et al.

Docket No.

13253US01

Serial No.
09/982,244Filing Date
October 17, 2001

MAR 11 2003

Examiner
Julie BrockettiGroup Art Unit
3713

Invention: Gaming System Customer Service Techniques

TO THE ASSISTANT COMMISSIONER FOR PATENTS:

Transmitted herewith is an amendment in the above-identified application.

The fee has been calculated and is transmitted as shown below.

CLAIMS AS AMENDED

	CLAIMS REMAINING AFTER AMENDMENT	HIGHEST # PREV. PAID FOR	NUMBER EXTRA CLAIMS PRESENT	RATE	ADDITIONAL FEE
TOTAL CLAIMS	44 -	63 =	0	x \$18.00	\$0.00
INDEP. CLAIMS	4 -	6 =	0	x \$84.00	\$0.00
Multiple Dependent Claims (check if applicable) <input type="checkbox"/>					\$0.00
TOTAL ADDITIONAL FEE FOR THIS AMENDMENT					\$0.00

No additional fee is required for amendment.

Please charge Deposit Account No. in the amount of
A duplicate copy of this sheet is enclosed.

A check in the amount of to cover the filing fee is enclosed.

The Commissioner is hereby authorized to charge payment of the following fees associated with this communication or credit any overpayment to Deposit Account No. 13-0017.
A duplicate copy of this sheet is enclosed.

Any additional filing fees required under 37 C.F.R. 1.16.

Any patent application processing fees under 37 CFR 1.17.

Ronald E. Larson

Signature

Dated: March 4, 2003

I certify that this document and fee is being deposited on 3/4/03 with the U.S. Postal Service as first class mail under 37 C.F.R. 1.8 and is addressed to the Assistant Commissioner for Patents, Washington, D.C. 20231.

Ronald E. Larson

Signature of Person Mailing Correspondence

Ronald E. Larson, Esq., Reg. No. 24,478

Typed or Printed Name of Person Mailing Correspondence

CC: